

Customer support representative - vacancy name

Let us introduce ourselves!

EXANTE is a European investment services company established in 2011 that offers global multi-asset financial services, including direct access to a wide range of financial markets in the US, European Union and Asia-Pacific.

What will you do during your shift:

- Communicate and assist customers from all around the world in questions regarding our product and services (via email, chats and phone calls)
- Provide excellent customer support by identifying customers needs and solving tasks with an individual approach
- Communicate with other internal teams to find a solution for more specific requests sent by customers
- Maintain a positive image of our company

We expect you:

- To have both English and Russian language skills on a fluent level (written/spoken)
- To have a sense of empathy and desire to help people (“The one who cares”)
- Ability to explain complex things in simple words
- To be a part of our friendly team

We will be happy to share with You:

- Competitive salary
- Monthly bonus for good performance
- Health Insurance (after probation period)
- Flexible working hours, which allows you to easily combine work with studies
- Job in a modern office, where you will be able to have a cup of hot coffee or tea + snack and fresh fruits
- Free lunch every working day by your choice
- Corporate events
- Multicultural team and environment
- Career growth

Please pay attention!

For this position motivation letter is required.

This position is based in Riga, Latvia.

We are not able to consider remote applicants or applicants from outside the EU or those that do not have the required visa to work full time in Latvia.